

# AGENDA

**Sunday, September 7, 2008**

**9:00 a.m. – 4:30 p.m.**

**NGC/NQMC Developers Meeting**

*By invitation only*

**Salons A & B**

**10:00 a.m. – 4:30 p.m.**

**PSIC Fellowship Meeting**

*By invitation only*

**Salon E**

**1:00 p.m. – 4:30 p.m.**

**Emergency Preparedness Expert Panel Meeting**

*By invitation only*

**Salon C**

**PSO Common Formats Workshop**

*Open to all interested participants*

**Salon D**

*AHRQ has coordinated the development of common formats for PSO patient safety event reporting. This session will introduce participants to the common formats and provide opportunities to learn about the technical assistance available to PSOs.*

**SPEAKERS:** *Kathy Barberio, Rhonda Davis, Rhonda Bruxvoort, Kristen McGettigan, Sandy Peterson, Theresa Wallace, Lisa Vidovic*

**HAI Project ACTION Partners Meeting**

*By invitation only*

**Salon F**

**Monday, September 8, 2008**

**8:00 a.m. – 9:30 a.m.**

**Track 3: Effective Healthcare**

**Spotlight on EHC Research on Heart and Blood Vessel Conditions  
and/or Diabetes**

**Salon D**

*The goal of this meeting will be to highlight the Evidence Generation and Evidence Review methods used by the Effective Healthcare (EHC) Program. Two recent EHC reports will be offered as case studies. The presenters will describe each project from topic generation to final report publication. The case presentations will be used to initiate a discussion about EHC process as well as the subsequent value to EHC Stakeholders.*

**SPEAKERS:** *Mark Hlatky, Eric Peterson*

**GRADE Meeting**

*By invitation only*

**Salons F & G**

**Track 1: HEALTH IT**  
**Using Health IT to Enhance Inter-Provider Communication  
to Improve Care**

**Salon H**

*This session will address the use of health information technology (IT) to improve communication between providers. Topics will include enhancing provider communications both within and between settings of care.*

**MODERATOR:** Matt Quinn

**SPEAKERS:** Jonathan Nebeker, Henry C. Chueh, Tosha Wetterneck

**Track 4: Patient Safety**  
**Improving Quality Care in Emergency Departments**

**White Flint**

*This panel session will highlight AHRQ-sponsored research and tools related to the quality and safety of emergency care. Following a discussion of specific AHRQ-funded research, panelists will respond to the IOM reports on the Future of Emergency Care in the United States and discuss priority areas for research related to emergency care.*

*Possible projects to highlight during this session include:*

- *Overview of the systematic review of AHRQ-funded research related to the quality and safety of emergency care*
- *Study on reducing medication errors in the ED (PI: Fairbanks)*
- *Research exploring the association between reporting of system failures and occurrence of errors in the ED (PI: Blumenthal)*
- *Project related to the use of health information technology in the emergency care setting (seven of the 19 grantees have research related to the ED)*
- *Discussion of a collaborative initiative with RWJ on the dissemination of tools to reduce ED overcrowding*

**MODERATOR:** Michael Handrigan

**SPEAKERS:** Rebecca Bradley, Paula Tanabe, Rollin J. (Terry) Fairbanks, Robert Neumar

**Track 4: Patient Safety**  
**Confidentiality, Patient Safety Work Product, and the PSOs**

**Brookside A & B**

*Patient Safety Organizations can submit De-identified Patient Safety Work Product (PSWP) to the Network of Patient Safety Databases. This session will discuss issues surrounding de-identification and use of data by the NPSD.*

**MODERATOR:** Kathy Barberio

**SPEAKERS:** Verne Rinker and Larry Patton

**Track 1: HEALTH IT**  
**Improving Quality of Care for Vulnerable Populations**  
**Through Health IT**

**Forest Glen**

*This session will address developing, implementing and evaluating health IT to improve quality of care for vulnerable populations. Topics will include highlights from projects focused on using health IT to improve quality for rural, elderly, and minority populations.*

**MODERATOR:** Rebecca Roper

**SPEAKERS:** Jane M. Brokel, Karen C. Fox, Susan D. Horn

**Track 4: Patient Safety**  
**National Health Plan Collaborative: Findings and Toolkit**

**Glen Echo**

*The National Health Plan Collaborative (NHPC), which includes 11 major health plans representing nearly half of commercially insured plan enrollees, will present lessons learned from its 5 years of work to address racial and ethnic disparities in health care. The NHPC has tested and implemented pilot programs and methods, primarily to collect and analyze race and ethnicity data to inform disparity reduction efforts within NHPC's respective memberships and improve access to care for patients whose primary language is not English. The NHPC will also launch a Web-based toolkit to share the findings, recommendations, resources, and tools that have been developed and used by members of the NHPC.*

**MODERATOR:** Nicole Lurie

**SPEAKERS:** Rhonda Johnson, Grace Ting, Kathryn Coltin

**Track 3: Effective Healthcare**  
**Use of Simulation and Decision Modeling to Inform**  
**Decision Making**

**Great Falls**

*The goal of this session will be to discuss the use in of models that simulate the natural history of diseases and the associated impacts of health care interventions on disease outcomes as tools for decision-making. These models can be used to help estimate outcomes of care when clinical trials or observational studies are infeasible for addressing the specific clinical question. In this session, we will describe decision analyses that were specifically designed to address a specific, concrete decision, and how decision makers incorporated model results into their decision processes. Discussion will include evaluating models for validity, applicability, and transparency of model assumptions.*

**SPEAKERS:** Ann Zauber, Shalini Kulasingam, Diana Petitti

**Track 1: HEALTH IT  
Considerations for HIE Implementation**

**Linden Oak**

*This session will focus on lessons learned from implementing successful health information exchange at the community and regional levels. The session will include speakers from a variety of health information exchange implementations in different parts of the country implementing HIE in variety of settings.*

**MODERATOR:** Erin Grace

**SPEAKERS:** Donald P. Connelly, Thomas E. Duarte, Frank Richards

**9:30 a.m. – 4:30 p.m.**

**mAHRQet Place Café**

**Salons A, B & C**

**10:00 a.m. – 11:30 a.m.**

**Keynote Plenary Session**

**Salons D & E**

**11:30 a.m. – 1:00 p.m. Lunch-and-Learn Sessions  
(Lunch will be available for purchase)**

**Track 6: MISC: Crosscut  
Lunch and Learn: Using GRADE Methodology–  
GRADE in Action**

**White Flint**

*This session is intended to help guideline developers understand the role of systematic review in making guidelines. One EPC speaker may discuss the importance and essential elements of a systematic review briefly. Two or three speakers will discuss the best practices and different approaches to using GRADE or a GRADE approach to making guidelines. Each speaker will provide a different perspective — one from an EPC, another from a guidelines perspective, and perhaps another from the GRADE perspective. At the end, GRADE members and EPC members will provide practical resources that are available to guideline developers.*

**Agenda:**

- 1) Prior to GRADE systematic search and review
- 2) EPC/Testimonies of those who have used GRADE for supporting guidelines –EPC, NGC?
- 3) Practical resources–GRADE, EPC

**SPEAKERS:** Doug Owens, Mary Barton, Holger Schunemann

**Track 5: Value/Innovations/Emerging Issues**  
**Lunch and Learn: Input Your Data—Output Your Web Site:**  
**A Web-Based Tool for Quality and Utilization Reporting**

**Brookside A & B**

*This session will provide an overview and brief demonstration of a new AHRQ tool that will allow users who have access to hospital administrative data to build their own Web site for reporting information on utilization, costs, and quality. Users will be able to input their data, step through the process of building the files needed for the system, customize a prototype Web site, and generate a website that they can host. Information can be presented at the hospital or area level. The tool is currently in development and will be available for beta test in early 2009.*

**SPEAKER:** Anne Elixhauser

**Track 2: Prevention /Care Management**  
**Lunch and Learn: Getting to Know the USPSTF—**  
**Evidence to Impact**

**Glen Echo**

*The mission of the U.S. Preventive Services Task Force (USPSTF) is to evaluate the benefits of individual services based on age, gender, and risk factors for disease, and to make recommendations about which preventive services should be incorporated routinely into primary medical care. Supporting their work is a core business area of the Prevention/Care Management Portfolio. This lunch-and-learn session will help AHRQ and its stakeholders understand how the USPSTF conducts rigorous, impartial assessments of the scientific evidence for the effectiveness of a broad range of clinical preventive services.*

**SPEAKERS:** Diana Petitti, Tracy Wolff, Kenneth Lin

**Track 1: HEALTH IT**  
**ASQ Improving Care Through Clinician Use of Health IT (IQHIT)**  
**and Enabling Quality Measurement (EQM) Through Health IT**  
**Grantee Discussion**

**Linden Oak**

*For IQHIT and EQM grantees only. Provides an opportunity for grantees to meet each other and AHRQ grant project officers to share project information.*

**MODERATOR:** Erin Grace

**1:00 p.m. – 4:30 p.m.**

**GRADE Meeting**  
*By invitation only*

**Salon D**

**EPC Meeting**  
*By invitation only*

**Salon E**

1:00 p.m. – 2:30 p.m.

**Track 4: Patient Safety  
General PSO Update**

**Salon F**

*This session will provide an update on the development and release of the regulations for implementation of the Patient Safety and Quality Improvement Act and the processes surrounding applications for PSO listing.*

**MODERATOR:** Amy Helwig

**SPEAKER:** Bill Munier

**Track 5: Value/Innovations/Emerging Issues  
Enhancing Organizational Research in Health Care Quality:  
Measurement and Data Availability**

**Salon G**

*Lacking data on organizational processes and structure has significantly impeded the generation of evidence that can help improve healthcare organizations. This panel brings together researchers, hospital leaders, as well as representatives from CMS and AHA to discuss what organizational variables should be focused and how to enhance data capacity for hospital quality research.*

**SPEAKERS:** Jeff Alexander, David Nerenz

**Track 5: Value/Innovations/Emerging Issues  
Transforming Delivery Systems for Quality and Efficiency**

**Salon H**

*This session features presentations by leaders of three delivery systems that have attained outstanding performance in quality and efficiency. The presenters will describe how their systems were transformed into high-performing delivery systems and will report on lessons learned from their experiences. The discussion will consider the implications of the systems' experiences for other institutions.*

**MODERATOR:** Michael Harrison

**SPEAKERS:** Uma Kotagal, Kenneth Davis, Patricia Gabow

**Track 1: HEALTH IT  
ePrescribing: Enabling Change and Measuring Impact**

**White Flint**

*This session will review lessons learned about barriers to provider adoption of eRx in settings where the technology has been implemented, and strategies to overcome these barriers.*

**MODERATOR:** Bob Mayes

**SPEAKERS:** Grant Carrow, Bob Elson, Michael Fischer

**Track 6: MISC: Crosscut**  
**Public Health Emergency Preparedness: The Link Between**  
**Quality and Emergency Preparedness**

**Brookside A & B**

*The Agency for Healthcare Research and Quality's (AHRQ) role in national emergency preparedness efforts is to conduct and support health services research and to develop tools and resources that states and communities can use to improve public health preparedness. AHRQ has coordinated the development more than 60 products in concert with AHRQ-funded researchers. This session will provide an overview of projects currently under way and those scheduled for release later this year. AHRQ's Public Health Emergency Preparedness work draws upon the talents and resources available across the Agency. Participants will have the opportunity to explore how each research team has contributed to this rich and diverse program. The panel of speakers will include (but is not limited to) researchers representing the following AHRQ programs:*

- 1. Accelerating Change and Transformation in Organizations and Networks (ACTION) Research projects and final products*
- 2. Office of Communications and Knowledge Transfer (OCKT) Tools dissemination project*
- 3. Primary Care Practice-Based Research Network (PBRN) PBRN Pandemic Influenza Primary care project*
- 4. Center for Delivery, Organization, and Markets (CDOM) Preparedness Measures project*

**MODERATOR:** Keith A. Holtermann

**SPEAKERS:** Davis Patterson, Kate Papa, Tom Rich, Zsolt Nagykaldi

**Track 6: MISC: Crosscut**  
**Research Findings on Racial and Ethnic Differences in Care**

**Forest Glen**

*This session will include the following papers:*

- Differences in Access to Care for Asian and White Adults with Chronic Conditions  
Merrile Sing*
- Explaining Racial and Ethnic Differences in Children's Use of Stimulant Medications  
Julie Hudson, G. Edward Miller, and James Kirby*
- Racial-Ethnic Disparities in Childhood Asthma Treatment and Outcomes:  
The Role of Disease Severity  
G. Edward Miller, Julie Hudson, and James Kirby*
- Determinants of Asthma Morbidity in an Urban Population  
Juan Wisnivesky*

**MODERATOR:** Sam Zuvekas

**Track 1: HEALTH IT**  
**Enabling Quality Measurement Through Health IT**

**Glen Echo**

*This session will feature several of AHRQ's Quality Measurement grantees. Topics will include defining technical requirements, implementation challenges, and the importance of quality measurement.*

**MODERATOR:** Marybeth Farquhar

**SPEAKERS:** Lisa M. Kern, Denni McColm, Lisa Schilling

**Track 1: HEALTH IT  
Clinical Decision Support Tools for Ambulatory Settings**

**Linden Oak**

*This session will include findings from AHRQ contractors on efforts to develop clinical decision support tools to provide information at the point of care. Topics will include the process for building databases of decision support logic and how to modify and implement the tools from these databases.*

**MODERATOR:** Teresa Zayas Cabán

**SPEAKERS:** Blackford Middleton, Richard N. Shiffman, Jon White

**3:00 p.m. – 4:30 p.m.**

**Track 1: HEALTH IT  
Clinical Decision Support to Improve Quality**

**Salon F**

*This session will showcase AHRQ Health IT grantees using clinical decision support to improve the quality of care provided in ambulatory settings. Topics will include strategies for implementation and evaluation.*

**MODERATOR:** Jon White

**SPEAKERS:** Jonathan R. Nebeker, Timothy G. Ferris, Helene Kopal

**Track 4: Patient Safety  
The Role of Consumers, Families, and the Community in  
Patient Safety: Learning From Experience**

**Salon G**

*At the conclusion of the session, participants will be able to:*

- *Identify the range of roles and responsibilities that consumers, patients, and families play in efforts to improve patient safety in the health care environment*
- *Present a plan to the leadership of their organization regarding the inclusion of consumers, patients, and families in the planning, delivery, and evaluation of patient-safety oriented interventions.*
- *Identify resources, as well as individuals, who could provide technical assistance in planning and implementing patient safety programs.*

**MODERATOR:** Katherine Crosson

**SPEAKERS:** Kathryn Leonhardt, James Beveridge, Cezanne Garcia

**Track 5: Value/Innovations/Emerging Issues  
Implementing Process Improvements for Quality and Efficiency**

**Salon H**

*This session reviews the emergent approaches, adopted from various industries, to assure quality health solutions for patients and cost effective approaches for health professionals. Presentations include practical stories in getting buy-in from your leadership, implementation, measurement, and evaluation.*

**MODERATOR:** Robert Borotkanics

**SPEAKERS:** Jim Levett, Laura Winner

**Track 5: Value/Innovations/Emerging Issues**  
**Hard-Won Wisdom from Successful Healthcare Services**  
**Research Innovators: Challenges, Opportunities, and Solutions**

**White Flint**

*This session will feature speakers from different services research arenas, who will address their experiences with supporting innovations in research. They will address the challenges, opportunities, trends, and solutions as well as the technical, economic, managerial and organizational facets of innovations in services research.*

**MODERATOR:** Shakeh Kaftarian

**SPEAKERS:** Shelley Evenson, Matthew Makeska, Nigel Smith

**DISCUSSANT:** Tim Ogilvie

**Track 1: HEALTH IT**  
**Using Health IT to Improve Medication Management**

**Brookside A & B**

*This session will highlight AHRQ grantees addressing how to develop and implement successful medication management technologies in ambulatory practices. Topics will include medication management for elderly patients, patients in rural settings, and medication management effects on medication errors in community-based practices.*

**MODERATOR:** Bob Mayes

**SPEAKERS:** Andrea M. Wessell, Rainu Kaushal, Devi Ross

**Track 6: MISC: Crosscut**  
**Chronic Conditions, Coverage and Costs**

**Forest Glen**

*This session will include the following papers:*

- *Care for Diabetes and Outcomes*  
Steve Hill, Merrile Sing, and G. Edward Miller
- *Using Information on Clinical Conditions to Predict High-Cost Patients*  
Joel Cohen and John Fleishman
- *Obesity and Health Insurance*  
Lan Liang and Barbara Schone
- *Employment Sorting by Size: The Role of Health Insurance*  
Barbara Schone and Lan Liang

**MODERATOR:** Jessica Vistnes

**Track 1: HEALTH IT**  
**Medicaid and Health IT**

**Glen Echo**

*Medicaid is one of the largest payers for health care services in the United States. This session will address the important role Medicaid can play in adoption of health IT, and participation in health information exchange. Topics will include AHRQ's efforts to provide technical assistance to Medicaid and SHIP programs across the country.*

**MODERATOR:** Erin Grace

**SPEAKERS:** Jim Hutcheson, LaRah D. Payne, Linda L. Dimitropoulos

**Track 4: Patient Safety  
Using Simulation to Transform the Healthcare Environment**

**Linden Oak**

*Advances in simulation are changing the way we think about keeping today's patients safe while training tomorrow's providers and improving healthcare delivery processes. The session will feature recent work from AHRQ's simulation grants, illustrating a diverse range of application and clinical settings.*

**MODERATOR:** Kerm Henriksen

**SPEAKERS:** John Messenger, Thomas Gallagher, Li Lin

**Tuesday, September 9, 2008**

**8:00 a.m. – 4:30 p.m.**

**mAHRQet Place Café**

**Salons A, B & C**

**8:00 a.m. – 11:30 a.m.**

**ACTION Meeting**

*By invitation only*

**Salon F**

**8:00 a.m. – 4:30 p.m.**

**EPC Meeting**

*By invitation only*

**Salon E**

**8:00 a.m. – 9:30 a.m.**

**Track 1: HEALTH IT**

**Considerations in Design of Health IT for In-Home Use**

**Salon D**

*This session will focus on the design and use of health information technology in home settings. Topics will include practical logistics of implementation and issues of user-friendliness.*

**MODERATOR:** Teresa Zayas Cabán

**SPEAKERS:** Edith Burns, Carl Stepnowsky, Lee R. Goldberg

**Track 2: Prevention /Care Management  
Provision of Preventive Services in the Complex Patient**

**Salon G**

*A strategic focus area of the Prevention/Care Management Portfolio is to develop an understanding of how to optimize the appropriate delivery of clinical preventive services in patients with multiple chronic conditions. AHRQ grantees will describe the methods and goals of exploratory research studies they will be performing over the next 24 months that will contribute evidence regarding the appropriate timing and provision of therapeutic and preventive services in individuals with multiple chronic conditions.*

**MODERATOR:** Mary Barton

**SPEAKERS:** Barbara Turner, Maureen Smith, Laura Castro

**Track 3: Effective Healthcare  
Registries for Evaluating Patient Outcomes**

**Salon H**

*Registries have great potential to augment information from randomized clinical trials on real world effectiveness of medical interventions. In this session, we will discuss the AHRQ report "Registries for Evaluating Patient Outcomes: A User's Guide," which describes best practices in registry design, implementation, and analysis. We also discuss in depth a case study of a specific technology, looking at the evidence base from premarket randomized controlled trials, the FDA post-market requirements, and how a registry is being used to measure crucial information for policy decision makers, physicians, and patients.*

**MODERATOR:** Barbara Bartman

**SPEAKERS:** Richard Gliklich, Thomas Gross, Marissa Miller, Robin Bostic

**Track 1: HEALTH IT  
Innovative Telehealth Applications to Support High Quality Care  
From a Distance**

**White Flint**

*This session will look at successful implementation of telemedicine technology to improve care for vulnerable populations. Highlights will include evaluating the impact of telemedicine applications and considerations for implementation.*

**MODERATOR:** Matt Quinn

**SPEAKERS:** Sanjeev Arora, Kenneth McConnochie, James Marcin

**Sessions for Federal, State, and Local Policymakers: Addressing  
Today's Challenges in Health Care Financing and Delivery**

**Forest Glen**

*This overview will preview a group of five sessions to follow that will address the particular challenges faced by Federal, state, and local policymakers. Topics to be covered include trends in health care financing and coverage decisions, the impact of health insurance arrangements on access to care, market and community-level approaches to improving health care quality and efficiency, using provider data to improve public health and safety, and strategies and models for reporting information on provider performance.*

**MODERATOR:** Chris Williams

**SPEAKERS:** Mary Wakefield

**Track 4: Patient Safety**  
**Improving Administrative Data for Public Reporting**

**Glen Echo**

*This session will provide an overview of activities to improve the value of administrative data for quality measurement and public reporting. The types of topics that may be discussed include: the addition of present-on-admission modifiers for diagnoses on discharge records, merging laboratory data from the time of admission, linking records for persons across hospital admissions to examine readmissions, and creating episodes of care.*

**MODERATOR:** Anne Elixhauser

**SPEAKERS:** Michael Pine, Joseph Parker, Roxanne Andrews

**Track 3: Effective Healthcare**  
**Collaborative Networks for Conducting Comparative Effectiveness Research**

**Linden Oak**

*This session will present information on the use of distributed networks for conducting population-based studies on the comparative effectiveness and safety of medical therapies. Presenters from AHRQ's DEcIDE program will describe the development and testing of two different federated computer networks that support secure analyses of electronic health information across multiple provider organizations. One network will leverage partnerships of a practice-based research network to evaluate the utilization and outcomes of diabetes treatment in ambulatory care. The other is established within a consortium of managed care organizations to study therapies for hypertension. Time permitting, other collaborative studies in AHRQ's Effective Health Care program will be discussed.*

**SPEAKERS:** Rich Platt, David Magid, Wilson Pace, David West

**Track 4: Patient Safety**  
**Common Formats: Mini Session A**

**Middlebrook**

*AHRQ has coordinated the development of common formats for PSO patient safety event reporting. This session will introduce participants to the common formats and provide opportunities to learn about the technical assistance available to PSOs.*

**SPEAKERS:** Kathy Barberio, Rhonda Davis, Rhonda Bruxvoort, Kristen McGettigan, Sandy Peterson, Theresa Wallace, Lisa Vidovic

**10:00 a.m. – 11:30 a.m.**

**Track 1: HEALTH IT**  
**Enabling Transitions in Care Through Health IT**

**Salon D**

*This session will address the use of health IT to enhance quality of care during transition from one health care setting to another. Topics will include the use of primary care health information in the ED settings and making hospital discharge summaries available to ambulatory care providers.*

**MODERATOR:** Bob Mayes

**SPEAKERS:** Gregory Bergner, Brian Jack, Stuart M. Speedie

**Track 2: Prevention /Care Management  
USPSTF – Making a Difference in Clinical Care**

**Salon G**

*USPSTF recommendations have formed the basis of the clinical standards for many professional societies, health organizations, and medical quality review groups and their work has helped establish the importance of including prevention in primary health care, ensuring insurance coverage for effective preventive services, and holding providers and health care systems accountable for delivering effective care. Stakeholders of the USPSTF—including a clinical system, a purchaser of health care, and a consumer group—will share lessons learned and present case studies describing how they are incorporating the recommendations the USPSTF into their work.*

**MODERATOR:** Janice Genevro

**SPEAKERS:** Ron Finch, Linda Kinsinger, Tim Quigley

**Track 1: HEALTH IT  
Design of Patient-Centered Health IT**

**Salon H**

*This session will address patient-centered care. Specifically, it will focus on designing patient-centered health IT to improve medication management, disease prevention, and cancer care.*

**MODERATOR:** Teresa Zayas Cabán

**SPEAKERS:** Elizabeth A. Hahn, Brian Quilliam, Patricia Sodomka

**Track 5: Value/Innovations/Emerging Issues  
Innovations Town Hall Meeting**

**White Flint**

*Come share your ideas on promising new innovations and emerging issues in healthcare. The Town Hall Meeting will begin with a brief introduction describing the new AHRQ Innovations/Emerging Issues Portfolio, the AHRQ Innovations Exchange, and the Decision Maker's Guide to Adopting Innovations. The bulk of the session will consist of 1- to 2-minute comments by audience members. Your comments can address new and emerging priority issues and areas that should be the focus of research in the Innovations Portfolio, specific strategies AHRQ should adopt to foster innovative approaches and programs, mechanisms for identifying and engaging partners, or any related topic.*

**MODERATOR:** Gerald Calderone

**SPEAKERS:** Francis Chesley, Mary Nix, Cindy Brach

**Track 3: Effective Healthcare  
Methodological Issues in Outcomes Research**

**Brookside A & B**

*Evaluation of observational data is essential for understanding effectiveness of health care interventions in real-world settings. However, investigators have many challenges in analyzing observational data due to the opportunities for bias. This session will focus on the state of the art of improving the quality of analytic approaches employed in observational research within the Effective Health Care Program. Methods to control for measured and unmeasured confounders will be addressed.*

**SPEAKERS:** Sabastain Schneeweise, Alan Brookhart, John Seeger

**Sessions for Federal, State, and Local Policymakers:  
Using Administrative Data to Improve Public Health and Safety**

**Forest Glen**

*This panel session will highlight studies on important public health and safety topics using recent research from one of AHRQ's major resources for data and information to inform health policy, the Healthcare Cost and Utilization Project (HCUP). The studies are examples of the range of topics for which administrative data can provide information useful for health policy decisions. The topics are:*

- *Epidemiology of C. Difficile, a healthcare-associated infection*
- *Effect of routine pneumococcal immunization on hospital admissions*
- *Assessing post-cardiac device implantation outcomes and use of administrative data for surveillance*
- *Burden of long-term disability following traumatic brain injury*
- *Impact of poison control centers on emergency department visits*

**MODERATOR:** *Claudia Steiner*

**SPEAKERS:** *Michael Jhung, Marie Griffin, Claudia Steiner, Anbesaw Selassie, Ted R. Miller*

**Track 6: MISC: Crosscut  
Quality Improvement and Patient Safety Research and Evaluation:  
Practical Tips for Research Teams and Research Training**

**Glen Echo**

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|-------------------------|---|
| <i>10:00 a.m.</i>       | <i>Welcome and Speaker Introductions<br/><b>MODERATOR:</b> Denise Dougherty</i>   |
| <i>10:05 a.m.</i>       | <i>Context-sensitive evaluation of complex safety and quality interventions to enable generalization: An overview with examples<br/><b>SPEAKER:</b> John Ovretveit</i>  |
| <i>10:20 a.m.</i>       | <i>Applying context-sensitive evaluation in the Michigan Keystone "checklist" study: Implications for researchers and research<br/><b>SPEAKER:</b> Peter Pronovost</i>  |
| <i>10:30 a.m.</i>       | <i>New approaches to research training for quality and patient safety improvement: Engaging industrial engineering, teaching systems thinking, and applying community-based participatory research approaches<br/><b>SPEAKER:</b> Maureen Smith</i> |
| <i>10:40–10:55 a.m.</i> | <i>Commentary from Different Perspectives on Quality/Patient Safety Improvement<br/><b>SPEAKERS:</b> Elizabeth Martinez, Brian Mittman, David Schulke</i>   |
| <i>10:55–11:30 a.m.</i> | <i>Open discussion</i>  |

**Track 4: Patient Safety  
Working Meeting for Participants in  
Enhancing Administrative Data Contract  
By invitation only**

**Great Falls**

**Track 1: HEALTH IT**  
**Measuring the Quality of Health Across Populations**

**Linden Oak**

*This session will highlight projects that have developed health IT to measure quality of care. Examples will include developing and implementing technology to facilitate quality measurement and using quality measurement to improve care across populations.*

**MODERATOR:** Erin Grace

**SPEAKERS:** David W. Baker, Cindy Gebremariam, Eric Schneider, Theresa Cullen

**Track 4: Patient Safety**  
**Common Formats: Mini Session B**

**Middlebrook**

*AHRQ has coordinated the development of common formats for PSO patient safety event reporting. This session will introduce participants to the common formats and provide opportunities to learn about the technical assistance available to PSOs.*

**SPEAKERS:** Kathy Barberio, Rhonda Davis, Rhonda Bruxvoort, Kristen McGettigan, Sandy Peterson, Theresa Wallace, Lisa Vidovic

**11:30 a.m. – 1:00 p.m. Lunch-and-Learn Sessions**  
**(Lunch will be available for purchase)**

**Track 3: Effective Healthcare**  
**Lunch and Learn: A Panel Session Highlighting Innovations**  
**From the HCIE**

**Salon D**

*The AHRQ Health Care Innovations Exchange is pleased to present to you a menu of innovators and their innovations in patient care delivery. Come listen to the innovators' stories while enjoying lunch and learn their ingredients (contexts) for success.*

**MODERATOR:** Rick Rader

**SPEAKERS:** Verluria Cobbs, Nick Vizzoca, James Lee

**Track 6: MISC: Crosscut**  
**OEREP Lunch and Learn: Grantsmanship Session**

**Salon H**

*This session will involve experts in extramural research policy and review. They will respond to queries regarding grant funding opportunities, as well as provide helpful hints in preparing grant applications. Scientific review procedures, emphasizing important aspects of review will also be addressed.*

*The tentative agenda for this session is listed below:*

*11:30 a.m. - 11:35 a.m. - Welcome Remark - Introduction*

*11:35 a.m. - 11:45 a.m. - Overview Grantsmanship - AHRQ - FY 09 Budgets*

*11:45 a.m. - 12:05 p.m. - Current AHRQ FOAs, E-submissions Process, etc.*

*12:05 p.m. - 12:25 p.m. - AHRQ Peer Review Process*

*12:25 p.m. - 12:45 p.m. - Human Subjects Issues/Protections & Inclusions*

*12:45 p.m. - 1:00 p.m. - Q & A*

**SPEAKERS:** Kishena Wadwani, Francis Chesley, Debbie Rothstein, Patrick McNeilly

**Track 6: MISC: Crosscut**

**Lunch and Learn: Got Research? How to Make the Media Care and What Happens if They Do**

**White Flint**

*MODERATOR: Karen Migdail*

**Track 5: Value/Innovations/Emerging Issues**

**Lunch and Learn:**

**Public Reporting: Bring Your Lunch and Make Connections**

**Brookside A & B**

*The AHRQ Quality Indicators Learning Institute is facilitating a “networking lunch” for all involved reporting hospital quality measures to the public. Come and meet fellow innovators from States, hospital associations, employer coalitions, and other sponsoring agencies.*

**Track 5: Value/Innovations/Emerging Issues**

**Lunch and Learn: QI Learning Institute**

**ASQ Enabling Patient Centered Care through Health IT (PCC)**

**Grantee Discussion**

**Linden Oak**

*For designated grantees only. Provides an opportunity for grantees to meet each other and for AHRQ grantee project officers to share project information.*

*MODERATOR: Teresa Zayas Cabán*

**1:00 p.m. – 2:30 p.m.**

**Track 6: MISC: Crosscut**

**ACTION (Open) Implementation Research Findings**

**Salon F**

*Findings from several ACTION projects will be presented and discussed:*

*1:00 p.m. – 2:00 p.m.*

*Integrating Chronic Care and Business Strategies in the Safety Net  
To improve chronic illness care, practices need specific and actionable help with both clinical and business changes. In this project, the MacColl Institute for Healthcare Innovation—in partnership with RAND and the California Health Care Safety Net Institute—created and pilot-tested a toolkit and practice coaching intervention to reduce barriers to learning and implementing the Chronic Care Model (CCM) in Safety Net practices. The toolkit incorporates more than 60 tools into a sequenced approach to practice change that integrates CCM change concepts with business strategies.*

**MODERATOR: Cindy Brach**

**SPEAKERS: Ed Wagner, Katie Colman, Jagruti Shukla**

2:00 p.m. – 2:30 p.m.

*Challenges in Improving Asthma Care in an Integrated Safety Net Using an Electronic Health Record*

*This session will explore, from the contractor's and sponsor's perspectives, how challenges in encoding practice guidelines into an ambulatory care Safety Net organization's EHR were met and overcome by modifying the contract expectations and deliverables.*

**SPEAKERS:** Yiscah Bracha, Bob Mayes

**Track 1: HEALTH IT**

**Enabling Chronic Disease Care Through Health IT**

**Salon D**

*This session will address the use of health IT to support care management for chronic conditions including asthma, hypertension, and diabetes.*

**MODERATOR:** Rebecca Roper

**SPEAKERS:** William Adams, Alfred Bove, Dean Schillinger

**Track 2: Prevention/Care Management**

**New Knowledge in Care Coordination**

**Salon G**

*Improving safe, effective, and patient-centered care management includes doing a better job with care coordination. Panelists will present findings from projects that focused on transitions of care for the individual, making clinical-community linkages at the practice level, and understanding the role that community-based care can play.*

**MODERATOR:** Tricia Trinite

**SPEAKERS:** Steve Woolf, Alex Kemper

**Track 3: Effective Healthcare**

**Involving Patients in Decisions About Medications**

**White Flint**

*Patient involvement in decisions about medical treatments depends on using effective approaches to share information between patients and providers. This workshop will review recent research on how to provide information to patients about medication decisions. Issues addressed will include comparison of formats for communicating harm information, how patients' prior beliefs affect their decisions, translation of evidence about comparative effectiveness, and framing information to assist participation in decision-making. The workshop will use examples from research conducted by the AHRQ-sponsored John M. Eisenberg Center and the Educational Consortium of the Centers for Education and Research in Therapeutics.*

**MODERATOR:** Nancy Ostrove

**SPEAKERS:** Kathleen Mazor, Michael Schoen, David Hickam

**Sessions for Federal, State, and Local Policymakers: Trends  
in Health Insurance Coverage and Access**

**Forest Glen**

- *Impact of State Health Insurance Mandates on Self-Insurance, 1997–2005*  
Philip Cooper, Ginger Jin, and Kosali Ilayperuma Simon
- *Affordability of Health Insurance: The Role of Assets and Wealth*  
Didem Bernard, Jessica Banthin, and Bill Encinosa
- *Premium Growth and Its Effect on Employer-Sponsored Insurance*  
Jessica Vistnes and Tom Selden
- *Individual Coverage and Access to Care*  
Steve Hill and Joel Cohen

**MODERATOR:** *Jessica Banthin*

**DISCUSSANTS:** *Chris Peterson, Jeff Lemieux*

**Track 4: Patient Safety**  
**Patient Safety: Challenges to Improving Safety  
at the Point of Care**

**Glen Echo**

*This session will focus on three different patient safety tools to engage both the community and hospitals and health systems.*

**SPEAKERS:** *Katherine Jones, Sheila Chauvin, Vi Naylor*

**Track 1: HEALTH IT**  
**Improving Patient-Clinician Communication Through  
Consumer Health IT**

**Linden Oak**

*This session will address grantee work related to consumers and health information technology. Topics will include the use of health IT to improve patient-provider communications related to cancer care, diabetes care, and medication use among the elderly.*

**MODERATOR:** *Teresa Zayas Cabán*

**SPEAKERS:** *Elizabeth Chischilles, Kate L. Lapane, Paul C. Tang*

**1:00 p.m. – 5:00 p.m.**

**DEcIDE Meeting**  
*By invitation only*

**Salon H**

3:00 p.m. – 4:30 p.m.

**Track 1: HEALTH IT**  
**Stakeholder Involvement in HIE**

**Salon D**

*This session will focus on lessons learned about stakeholder involvement in Health Information Exchange (HIE). Discussions will be held on which stakeholders should be engaged to participate in HIE, which do participate, and their level of involvement with health information exchange. In particular, speakers will address strategies for engaging various stakeholders in local and regional health information exchange efforts.*

**MODERATOR:** Erin Grace

**SPEAKERS:** Joy M. Grossman, Thomas Lewis, Marc Overhage

**Track 6: MISC: Crosscut**  
**Understanding the Impact of Provider Incentives for Quality**

**Salon F**

*Leading employers, employer coalitions, health plans, and Medicaid purchasers are increasingly interested in the use of provider incentives to promote a higher quality, more efficient health care system. Presenters will share new evidence and illustrative examples to guide decision-making about whether and how payers might incorporate incentives in benefits design and provider payment reforms. Presentations will summarize two just-completed evaluations of quality-based incentive programs: provider incentive payments at three safety net hospitals, and physician incentives in ambulatory care settings. These cutting-edge studies contribute significant new findings to the otherwise small body of evidence on incentives, and address key purchaser questions.*

**MODERATOR:** Jan De La Mare

**SPEAKERS:** Hal Luft, Gary Young, Tom Williams

**Track 4: Patient Safety**  
**CAHPS and Quality Improvement**

**Salon G**

*Using CAHPS data for quality improvement is a major focus of CAHPS 3, which began in June 2007. In this session, speakers from each of the CAHPS grantee teams (Yale and RAND) will describe how they are using data from the CAHPS clinician/group survey in each of their demonstration sites.*

**MODERATOR:** Christine Crofton

**SPEAKERS:** Susan Edgman-Levitan, Donna Farley

**Track 1: HEALTH IT**  
**EHR Implementation and Adoption**

**White Flint**

*This session will focus on electronic health record implementation and adoption challenges and success stories. Topics will include findings from a survey of physicians across the country as well as individual project experiences.*

**MODERATOR:** Rebecca Roper

**SPEAKERS:** David W. Bates, David N. Gans, Dan Mingle

**Track 4: Patient Safety**  
**Preventing Transmission of HAI/MRSA in Healthcare Settings:**  
**The Federal Government's Response**

**Brookside A & B**

*Healthcare-associated infection (HAI), including methicillin-resistant staphylococcus aureus (MRSA), refers to infections associated with health care delivery in any care setting. This session will focus on AHRQ's investments in data resources to measure current patterns of MRSA infection and evaluate impacts of various interventions as they are implemented; and AHRQ's completed and ongoing projects in systems research to help reduce HAIs in hospitals and other healthcare settings.*

**SPEAKER:** Brad Doebbeling and Ted Speroff

**Sessions for Federal, State, and Local Policymakers:**  
**Health Care Financing and Coverage Decisions:**

**Forest Glen**

- *Equity in the Finance and Delivery of Healthcare in the United States*  
Thomas M. Selden
- *Financial Burdens for Health Care Among Low-Income Families*  
Jessica Banthin and Didem Bernard
- *Prescription Drug Expenditures and Healthcare Burdens in the Medicaid Population*  
Ed Miller, Jessica Banthin and Tom Selden
- *Cost Sharing Arrangements in Medicaid and SCHIP: Implications for Out-of-Pocket Spending Burdens*  
Tom Selden, Genevieve Kenney, Matthew Pantell, and Joel Ruhter

**MODERATOR:** Joel Cohen

**DISCUSSANTS:** James Baumgardner, William M. Sage

**Track 5: Value/Innovations/Emerging Issues**  
**Advances in Hospital Efficiency Measurement**

**Glen Echo**

*This session will feature new knowledge created by AHRQ intramural and extramural researchers on the measurement of hospital efficiency. The advances presented will address some of the calls for future research highlighted in the report AHRQ commissioned RAND to produce on identifying, categorizing, and evaluating health care efficiency measures. This session should be of interest to policymakers, providers, and those interested in the efficiency chapter of the National Healthcare Quality Report.*

**MODERATOR:** Ryan Mutter

**SPEAKERS:** Ryan Mutter, Vivian Valdmanis, Bernard Friedman

**Track 6: MISC: Crosscut**  
**Hands-On Health Literacy**

**Linden Oak**

*Tools for Clinicians, Researchers, and Consumers. This session will discuss tools for reducing the health literacy demands made by the health care system and tools to activate patients and families. Tools may include pharmacy tools to improve medication adherence, AHRQ's Informed Consent and Authorization Toolkit, RED Project Discharge Packet, and Questions Are the Answer.*

**MODERATOR:** Cindy Brach

**SPEAKERS:** Brian Jack, Michael Paache-Orlow, Kara Jacobson, Doug Seubert

**Wednesday, September 10, 2008**

**8:00 a.m. – 11:30 a.m.**

**DEcIDE Business Meeting**

*By invitation only*

**Salon A**

**8:00 a.m. – 2:30 p.m.**

**AHRQ QI Meeting**

**White Flint**

**SPEAKERS:** *Sheryl Davies, Jeffrey Geppert, Kathryn McDonald, Patrick Romano, Patricia Zrelak, Joanne Cuny, Carol Cronin, Joe Parker, Amy Rosen, Michele Shipp*

**8:00 a.m. – 9:30 a.m.**

**Track 2: Prevention /Care Management MEADERS**

**Salon B**

*A Web-based outpatient medication error and adverse event reporting system (MEADERS), designed in collaboration with the U.S. Food and Drug Administration, was recently field-tested in primary care practices recruited from AHRQ-supported practice-based research networks (PBRNs). A presentation of the results of this assessment will include data on the actual use of MEADERS in busy primary care practices and a discussion of the perceived usefulness of the system in improving ambulatory patient safety and quality of care.*

**MODERATOR:** *David Lanier*

**SPEAKERS:** *John Hickner, John Lynch*

**Track 4: Patient Safety**

**Medication Safety: Tools for Diverse Settings**

**Salon C**

*This session will feature tools for improving medication safety in the hospital, nursing home, and ambulatory setting. These tools highlight the challenges and barriers to implementing medication safety tools.*

**MODERATOR:** *Eileen Hogan*

**SPEAKERS:** *Carla Huber, Brenda Zierler, Amy Voglesmeier*

**Track 4: Patient Safety**

**TeamSTEPPS: Producing Effective Medical Teams to Achieve Optimal Patient Outcomes**

**Salon G**

*The session will present a series of case studies on how health care facilities and health professions training programs have implemented teamwork improvement using the AHRQ/DoD's TeamSTEPPS curriculum resource. Presenters will include hospital systems and academic health centers that will share experiences from the frontlines of implementation.*

**MODERATOR:** *Jim Battles*

**SPEAKERS:** *Andy Kosseff, Robert J. McQuillan, LT Col. Peter Napolitano*

**Track 3: Effective Healthcare  
Implementations and Use of Effective Health Care Program  
Products/Evidence**

**Salon H**

*This session will be targeted to end-users of the EPC reports, including researchers, government agencies setting a research agenda, and policymakers. Two to three speakers will describe best practices in how they have used EPC reports to set a research agenda (ODS), issue consensus statements (OMAR), and for guiding policy (CMS, or other stakeholder). Further information will be provided to the audience to describe how others can be involved in nominating topics for the EHC program.*

**SPEAKERS:** Paul Coates, Margo Michaels, Barry Kramer

**Track 2: Prevention/Care Management  
Reducing Health Disparities Among Hispanic Elders:  
Lessons from a Learning Network**

**Brookside A & B**

*Persistent and growing health disparities indicate that many elderly Hispanics are not receiving the level and type of health care and related social services they need to live healthy, productive lives. To address this problem, five Federal agencies (AoA, AHRQ, CDC, CMS, and HRSA) are collaborating to assist local communities in developing coordinated strategies for improving the health and well-being of elderly Hispanics. The project is providing specialized training, technical assistance and cross-site learning opportunities to teams of local leaders from the eight metropolitan areas in the country with the largest concentrations of Hispanic elders. During the coming year, these teams will be implementing various evidence-based strategies to address one or more health disparities within the targeted population. The project emphasizes the importance of using local partnerships that cut traditional organizational boundaries that bring together aging services providers, medical care providers, Hispanic community organizations, and public agencies to strategically promote the use of evidence-based prevention programs, the new prevention benefits under Medicare, and other initiatives that can reduce health disparities among Hispanic elders. The panel will provide an overview of the project and highlight the current work and future plans of three of the participating communities.*

**MODERATOR:** Cecilia Casale

**SPEAKERS:** Ernest Moy, Susan Vega, Carol Zernial

**Sessions for Federal, State, and Local Policymakers: Market  
and Community-Level Approaches to Improving  
Health Care Quality and Efficiency**

**Forest Glen**

*As a continuation from Tuesday, this group of sessions is organized to address the particular challenges faced by Federal, state, and local policymakers. Topics to be covered include trends in health care financing and coverage decisions; the impact of health insurance arrangements on access to care; market and community-level approaches to improving health care quality and efficiency; using provider data to improve public health and safety; and strategies and models for reporting information on provider performance.*

**SPEAKERS:** Dennis P. Scanlon, Ryan Mutter, Richard C. Lindrooth, Stephen Yang

**Track 6: MISC: Crosscut  
OEREP Panel Session on Successful Career Development in  
Health Services Research**

**Glen Echo**

*OEREP Panel Session on Successful Career Development in Health Services Research will be moderated by the manager of the program, Dr. Kay Anderson. The session will include a presentation on key factors in developing research careers that address and contribute to the solution of important health care delivery issues and developing a strong research career development application. Presentations will also be given by two to three successful career development grantees who were supported through AHRQ's mentored and independent research scientist programs. They will highlight their research and factors important in developing successful research careers that focus on improving health care delivery.*

**MODERATOR:** Kay Anderson

**SPEAKERS:** Christopher Keane, Steven Barnett, Elizabeth Martinez

**10:00 a.m. – 11:30 a.m.**

**Track 6: MISC: Crosscut  
PBRNs and ACTION: Mechanisms to Accelerate the  
Implementation of Evidence-Based Health Care**

**Salon B**

*In response to the need for rapid-turnaround studies of best methods for increasing the uptake of evidence-based health care, AHRQ has established contractual agreements with two types of healthcare provider networks. Practice-based research networks (PBRNs) link small to moderate-size primary care practices across the United States with health services researchers, while Accelerating Change and Transformation in Organizations and Networks (ACTION) facilitates research within large partnerships of health care organizations. Directors of these programs will describe and compare the two mechanisms, provide examples of applied studies recently conducted within the networks, and discuss future directions.*

**SPEAKERS:** David Lanier, Cynthia Palmer

**Track 4: Patient Safety  
Improving Quality of Care in Nursing Homes  
and Long-Term Care Settings**

**Salon F**

*Assuring quality for frail and often clinically complex populations in nursing homes and other long-term care settings (e.g., home care) can be challenging. This session presents recent findings on lessons learned in implementing quality improvement strategies across the continuum of long-term care settings.*

**MODERATOR:** Judy Sangl

**SPEAKERS:** Penny Hollander Feldman, Shoshanna Sofaer, Siobhan Sharkey,  
Mary Jane Koren

**Track 4: Patient Safety**  
**Building a Culture of Safety in Difference Healthcare Settings:**  
**Lessons Learned from the**  
**Hospital Survey on Patient Safety (HSOPS)**

**Salon G**

*This session will present case studies on assessment of the culture of safety in different clinical environments using the AHRQ HSOPS assessment instrument including international uses of cultural assessment. The panel address how the assessment of the culture of safety has lead to safety improvement activities and the role of a comparative benchmarking database in patient safety improvement.*

**MODERATOR:** Jim Battles

**SPEAKERS:** John Ovretveit, Joann Sorra, Russell Mardon

**Track 3: Effective Healthcare**  
**Best Practices in Stakeholder Involvement**  
**(Developing Research Topics, Priority-Setting, Etc.)**

**Salon H**

*This session will address how stakeholders and partners in the Effective Health Care and Centers for Education and Research on Therapeutics (CERTs) Programs engage outside parties to disseminate their scientific findings or to nominate research topics. Two to three speakers will describe what has proven useful in their programmatic areas and then lead a discussion of how those benefits might be extended to other programs working towards optimal therapeutic effectiveness. Ideally, one speaker each would discuss the Stakeholders Group of the EHC and the Partners in Therapeutics (PaTHs) of the CERTs. If possible, another Federal agency with strong stakeholder involvement, such as the CDC, might be invited to participate.*

**SPEAKERS:** Hugh Tilson, Paul Seligman, Peter Juhn

**Track 6: MISC: Crosscut**  
**Building Successful Research Infrastructures: Lessons Learned**  
**in Achieving and Measuring Success**

**Brookside A & B**

*Presentations provided by grantees affiliated with two of AHRQ's programs designed to build research infrastructures in predominantly minority-serving academic institutions (Minority Research Infrastructure Support Program [MRISP]) and institutions in states that do not receive significant health services research funding (Building Research Infrastructure and Capacity program). The grantees will present important elements required in the development of research infrastructure and highlight accomplishments of their programs. In addition, findings from an evaluation of these programs will be presented by a contractor, focusing primarily on the methodology for assessing success in these programs and a guide for developing successful research programs.*

**MODERATOR:** Kay Anderson and/or Shelley Benjamin

**SPEAKERS:** Andrea Burling, Daniel Howard, Kimberly Galt, Roger Levine

## **Sessions for Federal, State, and Local Policymakers: Healthcare Workforce and Regionalization of Services**

**Forest Glen**

*This panel session will highlight studies on important health care workforce and regionalization of services topics using recent research from one of AHRQ's major resources for data and information to inform health policy, the Healthcare Cost and Utilization Project (HCUP). The studies are examples of the range of topics for which administrative data can provide information useful for policy decisions. The topics are:*

- *Determining whether obstetric complications occur at higher rates in teaching hospitals in July*
- *Assessing if teaching hospitals have better complex surgical procedure outcomes – a look at in-hospital mortality for lung cancer resections*
- *Use of administrative data to project demand for endocrine surgeons for labor force planning*
- *Demonstrating the ongoing regionalization of urological oncology care*
- *Examining impact of regionalization based on risk-adjusted mortality rather than volume standards*

**MODERATOR:** *P. Hannah Davis*

**SPEAKERS:** *Rini Ratan, Julie Anne Sosa, Matthew Cooperberg,  
Laurent G. Glance, Stephen Yang*

## **Track 5: Value/Innovations/Emerging Issues Enhancing the Value of Rural Hospitals**

**Glen Echo**

*This session will present results from an outstanding team of researchers working on rural and critical access hospital issues supported by AHRQ. The timely topics addressed will focus on patient safety, hospital-acquired infections, and how they are related to the payment mechanisms available under Medicare's Rural Hospital Flexibility Program. This session will be of interest to policymakers, providers, and those interested in rural and patient safety issues.*

**MODERATOR:** *Ryan Mutter*

**SPEAKERS:** *Alex Li, Lance Roberts, Marcia Ward*

**11:30 a.m. – 4:30 p.m.**

## **HCUP Steering Committee** *By invitation only*

**Linden Oak**

*The HCUP Steering Committee brings together a multidisciplinary group of health care experts to help AHRQ identify and prioritize future project ideas and opportunities for our work in administrative data. The September 2008 meeting will be the third semiannual meeting of the group (the second in-person meeting).*

**11:30 a.m. – 1:00 p.m. Lunch-and-Learn Sessions**  
(Lunch will be available for purchase.)

**Track 6: MISC: Crosscut**  
**Lunch and Learn: Data Users Workshop—**  
**HSOPS, CAHPS, MEPS, HCUP**

**Salon G**

*This session will highlight four AHRQ tools and how researchers, health professionals, and policymakers can use these tools. It will inform potential users of data capabilities, different data sets, and available technical support. A brief update will be provided on the capacity of each tool to support analyses on a variety of health issues.*

- *The Consumer Assessment of Healthcare Providers and Systems (CAHPS) program develops and supports the use of a comprehensive family of standardized surveys that ask consumers to report on and evaluate their experiences with health care.*
- *The Hospital Survey on Patient Safety Culture (HSOPS) is a survey tool to help hospitals evaluate how well they have established a culture of safety in their institutions.*
- *The Medical Expenditure Panel Survey (MEPS) is a set of large-scale surveys, including a household survey of families, individuals, and their medical providers and a survey of employers across the United States. Data are available on health care use and spending, insurance coverage, and access to care, among other topics.*
- *The Healthcare Cost and Utilization Project (HCUP) is a family of databases and software tools and products that gather data collection efforts of state data organizations, hospital associations, private data organizations, and the Federal Government to create a national information resource of patient-level health care data.*

**SPEAKERS:** Ernest Moy, Jim Battles, Bill Carroll, Anne Elixhauser

**Track 3: Effective Healthcare**  
**Lunch and Learn: Conducting a Methodologically Sound Systematic**  
**Review in the Face of Limited Resources: An Introduction**

**Salon H**

*This interactive workshop is designed to be an introduction for researchers interested in publishing methodologically sound systematic reviews on clinically or policy-relevant topics. Through a mixture of didactic lectures, small group discussions, and feedback, AHRQ Evidence-based Practice Center Investigators will provide an introduction to practical issues to consider when conducting a relevant and scientifically rigorous systematic review.*

*By the end of the workshop, participants should be able to:*

1. *Identify what resources for methods guidance and tools for conducting a review are available and how to access them*
2. *Formulate key questions for a systematic review in terms specific enough to guide the search for evidence and make the most effective use of resources*
3. *Develop a plan for quality control that is feasible with available resources*

**MODERATOR:** Stephanie Chang

**SPEAKERS:** Joseph Lau, Eric Bass, Mark Helfand

**1:00 p.m. – 5:00 p.m.**

**CERTS Meeting**  
*By invitation only*

**Salons A, B & C**

**1:00 p.m. – 2:30 p.m.**

**Closing Plenary**

**Salons D and E**