



Medicaid/CHIP Technical Assistance for Health IT/HIE

**CMS Second Annual Multi-State Health IT
Collaborative for e-Health Conference
Follow-Up Webinar
“Technical Assistance to States”
June 9, 2010**

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AHRQ's Mission

Improve the quality, safety, efficiency and effectiveness of health care for all Americans





Technical Assistance for Health IT and HIE in Medicaid and CHIP

- Purpose: To support Medicaid and CHIP program efforts to identify, plan and implement effective health IT projects and to actively participate in electronic data exchange to improve the quality and safety of their programs for the people who rely on them.
- Initial Task Order with RTI, International September 2007 - September 2010



Target Audience and Topics

- Medicaid and CHIP Agency Staff
- All States, Territories and DC
- Overarching topics related to implementing health IT and HIE from the Medicaid/CHIP agency perspective
- Particular focus on the use of health IT for improving quality of care for populations served by Medicaid and CHIP



Program Elements

- Completed initial needs assessment
- Develop annual technical assistance plan
- Various modes of delivery
 - Webinars
 - Web-based Workshops
 - In-Person Workshops
 - Communities of Practice
 - NRC Web site
 - Medicaid/CHIP Repository



2009 Technical Assistance (examples)

- Webinars :
 - Health IT regulations and funding opportunities
 - Role of health IT/HIE in children's health
 - Importance of business process analysis in health IT project planning and implementation
- Web-based Workshops:
 - Positioning Medicaid/CHIP health IT/HIE projects for the future
 - Planning and conducting a cost benefit analysis of health IT and HIE projects
 - E-Prescribing in Medicaid/CHIP
 - Practical approaches to using health IT to improve quality



2009 Technical Assistance (cont'd)

- In-person Workshops:
 - Developing a Health IT and HIE Framework and Strategic Plan
 - Presented 2 times
 - Planning for Quality through the use of Health Information Technology: A Practical Workshop for Medicaid/CHIP Agencies
 - Revised version of first in-person workshop



Communities of Practice

- Privacy and Security (21 agencies)
 - Focus on agencies' privacy and security policies and developing consent policy for HIE
- Sustainability and Funding (22 agencies)
 - Understanding sources and amounts of funding for health IT/HIE initiatives and how agencies are developing sustainable infrastructure to leverage funding opportunities
- CHIP and Children's Issues in Health IT/HIE (24 agencies)
 - Using health IT for quality measurement/reporting, Inclusion of children's issues in governance of HIE, and Privacy issues specific to children's HIE



Additional 2009 Activities

- Guide to Calculating the Costs and Value of e-Prescribing
 - Detailed description of where cost and value can be generated
 - Discussion of steps to evaluating costs and value
- Repository
 - Added new materials; updated look and feel of site
 - Conducted 2nd round of usability testing
- Case Studies
 - To share experiences and promising practices across states
 - 3 states to be published in 2010: AL, NY, MN



Developing 2010 Activities

- Significant changes for Medicaid Agencies as a result of HITECH
- Coordination
 - CMS, HRSA, ONC
 - NASHP, NASMD, NCSL, NGA, SLHIE
- Focus on AHRQ's Expertise
 - Quality/Safety
 - Effectiveness
- Feedback from Agencies
 - Activity evaluations
 - E-mail (Medicaid-SCHIP-HIT@ahrq.hhs.gov)
 - Other



2010/2011 Activities

- Barriers to Meaningful Use in Medicaid
 - 2 years
 - Feedback from Medicaid providers
 - Help to inform Stage 2 and/or 3 of meaningful use
- Quality Oral Health in Medicaid Using Health IT
 - 12 months
 - Expert meeting
 - Actionable recommendations to enhance meaningful use of health IT by Dentists



AHRQ MEDICAID and SCHIP Website and Repository

This screenshot shows the 'AHRQ-Funded Projects' page. The browser title is 'AHRQ-Funded Projects - Microsoft Internet Explorer presented by Comcast'. The address bar shows the URL: http://healthit.ahrq.gov/portal/server.pt?open=512&objID=6548&PageID=12735&mode=2&n_hj_userid=3882&cached=true. The page features a navigation menu on the left with categories like HOME, ABOUT, EVENTS, and AHRQ-FUNDED PROJECTS. The main content area is titled 'HEALTH INFORMATION TECHNOLOGY' and 'Best Practices Transforming Quality, Safety and Efficiency'. A prominent heading reads 'Technical Assistance for Health Information Technology and Health Information Exchange in Medicaid and SCHIP'. Below this, a paragraph states: 'The Agency for Healthcare Research and Quality (AHRQ) is providing technical assistance to Medicaid and SCHIP agencies to develop, implement, and participate in health information technology (health IT) and health information exchange (HIE) with RTI International. AHRQ's technical assistance program will develop and provide a wide range of resources and tools and SCHIP agencies in improving the delivery and coordination of care. In addition, these resources will improve the pr of health of Medicaid and SCHIP beneficiaries through the use of health IT. Finally, the program will be a resource for a assistance with plans for using or implementing HIEs to support internal and external business and operating needs and of quality services. The program includes several components:

- A needs assessment to determine the types of technical assistance that will be offered in subsequent years.

This screenshot shows the 'Medicaid SCHIP Repository and Bibliography' page. The browser title is 'Medicaid SCHIP Repository and Bibliography - Microsoft Internet Explorer presented by Comcast'. The address bar shows the URL: <http://healthit.ahrq.gov/portal/server.pt?open=514&objID=13649&mode=2>. The page features a navigation menu on the left with categories like HOME, ABOUT, EVENTS, and AHRQ-FUNDED PROJECTS. The main content area is titled 'HEALTH INFORMATION TECHNOLOGY' and 'Best Practices Transforming Quality, Safety and Efficiency'. A heading reads 'Welcome to the Medicaid Repository'. Below this, a paragraph states: 'The Medicaid Repository allows users to search for content on Health IT and HIE issues directly related to Medicaid and SCHIP agencies. General overview materials provide basic information about the emerging relationship between Health IT/HIE and Medicaid and SCHIP agencies. The remaining content is organized into three main categories: Policy, Technology and Evaluation.

- Technology - includes subtopic areas of Clinical Decision Support, Electronic Health Records, Health Information Exchange, and Data Standards
- Policy includes subtopic areas of Patient Consent, Provider Adoption, and Privacy and Security
- Evaluation - includes subtopic areas of Research, Study Design, and Value of Health IT

Using the Search interface below, the entire collection of documents may be searched, or resources specific to any of these three areas may be searched by using the drop down menu.

<http://healthit.ahrq.gov/Medicaid-SCHIP>



How to Get Involved

- ***Register for the listserv so you can keep informed about project events!***
 - Send an E-mail message to:
listserv@list.ahrq.gov.
 - In the subject line, type: **Subscribe**
 - In the body of the message type: **sub Medicaid-SCHIP-HIT** and **your full name**.
 - You will receive a message asking you to confirm your intent to sign up. You must respond to the message to complete your registration.



How to Get Involved (continued)

- Visit the website often!

<http://healthit.ahrq.gov/Medicaid-SCHIP>

- Email ideas and comments to :

Medicaid-SCHIP-HIT@ahrq.hhs.gov

- Participate in webinars, workshops and communities of practice



THANK YOU!

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