

The Leapfrog Conference on the Future of Hospital Governance: Quality at the Leading Edge

The Fairmont Miramar Hotel Santa Monica
Santa Monica, CA

January 28–29, 2008

Agenda

Day 1: Monday, January 28, 2008

- 7:00 – 8:00 a.m. **Registration**
- 8:00 – 8:15 a.m. **Welcome, Acknowledgement of Sponsors**
Speaker: Jill Berger, Chair of The Leapfrog Group's Board; Vice President,
Health and Welfare Plans
Marriott International
- 8:15 – 8:45 a.m. **Opening Keynote: The Quality Challenge in American Medicine: What Is the
Hospital Board to Do?**
Speaker: Robert K. Smoldt, Chief Administrative Officer
Mayo Clinic
- 8:45 – 10:15 a.m. **Panel Discussion: What Is Quality? "Quality Literacy" and the Current Quality-
Related Initiatives**
Participants: Carolyn Clancy, M.D., Director
Agency for Healthcare Research and Quality
U.S. Department of Health and Human Services

Bruce E. Bradley, M.B.A., Director
Health Care Strategy and Public Policy
General Motors Corporation
- 10:15 – 10:30 a.m. **Break**
- 10:30 a.m. – 12:00 p.m. **Panel Discussion: Excellence in the Boardroom**
Moderator: Eric Lister, M.D.
Panelists: Maulik Joshi, Dr.P.H., President and CEO
Network for Regional Healthcare Improvement (NRHI)

Dennis A. Johnson, CFA, Senior Portfolio Manager
California Public Employees' Retirement System (CalPERS)
- 12:00 – 1:30 p.m. **Networking Lunch**
Award Presentation
**Viewing of "Guilty, Afraid, and Alone: Patient, Family, and Clinician Experiences
When Things Go Wrong"**
Tom Delbanco, M.D., Richard and Florence Koplow – James Tullis
Professor of General Medicine and Primary Care
Harvard Medical School

Day 1: Monday, January 28, 2008 (cont.)

1:30 – 2:30 p.m.

Consumer and Employer Perspective on Quality and How Do We Engage Both Parties?

Moderator: Jill Berger, Chair of The Leapfrog Group's Board; Vice President,
Health and Welfare Plans
Marriott International

Speaker: Laura Landro
The Wall Street Journal

2:30 – 3:00 p.m.

Film and Commentary:

The National Quality Forum's Safe Practices: What a Board Needs to Know

Speaker: Charles R. Denham, M.D., Chairman
Texas Medical Institute of Technology (TMIT)

3:00 – 3:20 p.m.

Break

3:20 – 4:30 p.m.

Breakout Sessions #1–Concurrent

1. Large Not-for-Profit System Governance

Leaders: Robert Issai, President and CEO
Daughters of Charity Health System

Daniel Roble, Esq., Partner
Ropes & Gray LLP

2. Governance in the For-Profit Sector

Leaders: Jill Fainter, Vice President of Corporate Quality
HCA, Inc.

James Rice, Ph.D., Vice Chairman
Governance Institute

3. Quality-Related Reporting Requirements and Payment Trends, and the Hospital/Health System Board's Role in Risk Management

Leaders: Larry L. Smith, Esq., Vice President Risk Management,
MedStar Health

Margaret H. Campbell, Esq.
Ropes & Gray LLP

4. Bond Rating Agencies' Perspective on Quality and Borrowing Capacity

Leaders: Lisa Goldstein, Senior Vice President
Moody's Investor Services

James Molloy, Senior Vice President
Lehman Brothers

4:30 – 5:45 p.m.

Getting Down to Work: The Board's Quality Dashboard and How to Use It

Speaker: Eric Lister, M.D., President
Ki Associates LLC

6:00 – 8:00 p.m.

Cocktail Reception

Day 2: Tuesday, January 29, 2008

8:00 – 9:00 a.m.

The Government Weighs In

Introduction: Daniel Roble, Esq.

Speaker: Steve Hill, Administrator
Washington State Health Care Authority

9:00 – 10:15 a.m.

Breakout Sessions #2–Concurrent

1. *Information Technology as a Path Towards Quality*

Leaders: Alisa Ray, Executive Director
Certification Commission for Healthcare Information
Technology (CCHIT)

Jane B. Metzger, Research Director
First Consulting Group

2. *Evolving Trends in D & O Insurance*

Leader: Nicholas J. Conca, Esq., Managing Principal
Integro Insurance Brokers

3. *Bond Rating Agencies' Perspective on Quality and Borrowing Capacity (repeated)*

Leaders: Lisa Goldstein, Senior Vice President
Moody's Investor Services

Thomas Whalen, Managing Director
Lehman Brothers

4. *Quality-Related Reporting Requirements and Payment Trends, and the Hospital/Health System Board's Role in Risk Management (repeated)*

Leaders: Larry L. Smith, Esq., Vice President Risk Management
MedStar Health

Margaret H. Campbell, Esq.
Ropes & Gray LLP

10:15 – 10:40 a.m.

Break

10:40 – 11:45 a.m.

Panel Discussion: CEO/Board Chair Dialogue

Moderator: Ruth Katz, J.D., M.P.H., Dean and Walter G. Ross Professor of
Health Policy
The George Washington University School of Public Health
and Health Services

Panelists: Richard M. Levy, Ph.D., Board Member, Sutter Health, Chairman and
CEO
Varian Medical Systems

Daniel J. Wolterman, President and CEO
Memorial Hermann Healthcare System

Jane Metzger, Chair, Board Quality Committee, Member, Board of
Trustees
Cambridge Health Alliance

James H. Hinton, President and CEO
Presbyterian Healthcare Services

Day 2: Tuesday, January 29, 2008 (cont.)

11:45 a.m. – 12:30 p.m.

Closing Keynote: A Call to Action

Speaker: Michael Millenson, Author, *Demanding Medical Excellence*