

“Innovative Employer Caregiving Programs Broadcast”

SATELLITE TECHNICAL FACT SHEET

DATE: September 17, 2008

TEST TIME: 12:30 p.m. – 1:00 p.m. ET
11:30 a.m. – 12:00 p.m. CT
10:30 a.m. – 11:00 a.m. MT
9:30 a.m. – 10:00 a.m. PT
8:30 a.m. – 9:00 a.m. AKDT
6:30 a.m. – 7:00 a.m. HST

PROGRAM TIME: 1:00 p.m. – 2:00 p.m. ET
12:00 p.m. – 1:00 p.m. CT
11:00 a.m. – 12:00 p.m. MT
10:00 a.m. – 11:00 a.m. PT
9:00 a.m. – 10:00 a.m. AKDT
8:00 a.m. – 9:00 a.m. HST

Satellite Trouble Number: 703-533-0947

Analog C-Band: Galaxy 25 (Formerly IA5, Telstar 5: T5 or T1) 97 Degrees West				
Transponder 13	Polarization Vertical	Channel 13	Downlink Freq. 3960 MHz	Audio 6.2/6.8

IMPORTANT SATELLITE INFORMATION TO HELP YOU TUNE IN

1. G-25 is the re-naming of IA 5 effective 2/1/07. This is only a name change not an orbital location change. G-25 is at 97 degrees in the same orbital location of previously named satellites IA 5, Telstar 5 and Telstar 401. Presently, there is no regular programming on this satellite only occasional syndication or ABC/ NBC Network feed.
Channels 1, 20 (horizontal down) Possible ABC network feeds
Channel 16 (horizontal down) Possible Latin Programming
Channels 19, 23 (vertical down) Syndication and/or occasional programs
2. ***Once you establish that you are on the correct satellite, don't forget to change back to Channel 13 for the CMS program.*** If you are not comfortable that your equipment is on the right satellite, it is important that you have a professional satellite technician check it out before the program date.
2. It is very important for you to test your equipment as soon as possible to ensure that it is functioning properly and to see if you can get programming from the satellite we'll be on. Storms can cause damage and/or move your antenna out of alignment or you may not have your satellite of choice programmed in. Do not wait until test time to discover problems. If you think your dish and/or receiver are malfunctioning or not programmed correctly, have them checked out by a professional well before the program.
3. The test will begin with color bars and tone. Within the first 5 minutes a slate with music will appear that will clearly identify this as a CMS program. If you do not see the signal and/or hear audio within the first few minutes, please call the trouble line to verify the correct satellite information and what information is appearing on the satellite channel.
4. Although a Troubleshooter will be provided, we cannot guarantee the performance of your equipment.